



INTEGRATED POLICY STATEMENT

VRISSAKI BEACH HOTEL demonstrates a firm and steady commitment in providing high quality services with an aim to satisfy the needs and expectations of our valued Guests by ensuring that:

1. Our services, and facilities are designed and operated to consistently provide the highest quality, food safety and hygiene, environmental and health & safety standards that will satisfy the needs and expectations of our Guests and related legislation.
2. Our continuous efforts and planning will ensure that all our facilities and equipment are maintained to the highest standards of cleanliness, safety, comfort and reliability for the benefit of our Guests, our business and the environment.
3. Qualitative and quantitative targets are set and monitored in all areas in order to continually improve the effectiveness and suitability of the integrated management system in operation and the minimization of the environmental impact of our operations.
4. On-going training and development of our employees for quality, food safety, environment, health & safety, human rights and local community issues.
5. We encourage a sense of responsibility among our employees and we integrate quality, food safety, sustainability and health & safety aspects into our day-to-day operations.
6. The highest standards in health and safety, security and the protection of the environment are adopted as well as in food safety through storage, preparation and delivery of food, in a healthy environment and under the strictest hygiene conditions. Any risks are identified and preventive and corrective actions are taken where required.
7. We cooperate with the public authorities to establish and update contingency procedures to minimise the environmental and health & safety impacts of any accidental discharges.
8. We are an equal opportunity employer with no discrimination and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operate.
9. We have ongoing communication and we do support local people and businesses. Furthermore, we encourage and support all local traditions going on in the area.
10. The management and the staff are to always conduct themselves in a professional manner as defined by the Hotel policies, thereby ensuring that the requirements of our Guests, Tour Operators, Travelife, and international standards are continuously achieved and maintained.

Approved By: 
Hotel General Manager

Date: 28/04/22